

PUT THE "EXTRA" IN "ORDINARY"

CHI
FELLOWSHIP
SYSTEM INNOVATOR
AWARD WINNER
2021

CHI
FELLOWSHIP
JOLLY GOOD FELLOW
AWARD WINNER
2021



MOHD KHALID BIN
MOHD ANUAR

SENIOR PRINCIPAL
PHYSIOTHERAPIST
TAN TOCK SENG HOSPITAL

BY TJUT ROSTINA, CHI

The CHI Fellowship in Leadership and Innovation programme recently concluded its inaugural run with 11 participants earning their new titles of CHI Fellows.

The programme aims to groom emerging health systems leaders and innovators who are effective in learning change and transforming care within the health ecosystem. This Fellowship is a co-learning collaboration between CHI and its UK partners. To inspire future leaders and innovators, this series will feature interviews with our CHI Fellows.

First on our line-up is Mr Mohd Khalid bin Mohd Anuar, senior principle physiotherapist from TTSH, Singapore, who also received the **Jolly Good Fellow Award** for qualities such as Commitment, Participation, Relationships Building, Helpfulness and Knowledge Sharing.

Mohd Khalid bin Mohd Anuar was also given the **CHI Systems Innovator Award** which recognises the participant who best demonstrates the qualities of an innovative leader.

I wanted to address these inequities seen in our population of prosthetic users through a systems-level transformation enabled by the adoption of readily-available and emerging technologies.

Can you tell us more about your work?

I'm the Head of Foot Care & Limb Design Centre. I provide the leadership for the strategic planning, development and growth of our Prosthetics & Orthotics and Podiatry Services.

In recent years, we have managed to transform our Business and Care Models, as well as upskilled our workforce.

This was to meet the growing challenges of an increasing demand of ageing population and limited resources.

We have made impactful gains in the areas of value creation, workforce capability building and productivity.

However, I'm cognisant of the need to address similar challenges faced by the other hospitals within our Cluster as well as Nationally.

Hence, my work involves engaging other stakeholders from other institutions in order to have a systems-level, macro-approach in managing the population segments we serve.

Tell us more about your project and why it matters.

The project which I brought to the Fellowship was on "Innovating Prosthetic practice through remote 3D shape capture, 3D design rendering and 3D printing."

There are variations seen across the public sector Prosthetic services in terms of early access to care; adoption, use & utilisation of available technology; and costs.

I wanted to address these inequities seen in our population of prosthetic users through a systems-level transformation enabled by the adoption of readily-available and emerging technologies.

You brought your project to the CHI Fellowship to discuss and develop further. From these interactions, how has the project evolved?

The Fellowship project-pitch provided me a platform and valuable feedback to strengthen my Business Case and develop a compelling narrative to my problem statement.

The Lean and Innovation tools & concepts I have learnt were extremely helpful; which I have managed to contextualised and incorporate it into my project.

The consultations I had with my assigned Project Mentor inspired me to add a “humanistic” factor in designing the new service, touchpoints and processes to gain better value for all the users in their journeys.

And lastly, the close interactions we had with each Fellow, Faculty Members, the Programme Directors and invited Thought Leaders provided us learning opportunities in Leadership that goes beyond our individual projects.

How have you grown as a person, innovator and leader during this 16-week fellowship?

The Fellowship journey has made me see some of my blind spots. It has changed my perspective of how I now approach my daily work.

I have been entrenched for many years in the old “tried & tested” ways which has brought me a good amount of sustained success. To a certain extent I was contented; but why just settle for ordinary success when you can have extraordinary success?

I have been more mindful to invest more of my time and approach to the human relationships and human experience which I have come to appreciate as one of the key pillars in innovating large systems-level change.

More about the CHI Fellowship

The CHI Fellowship programme aims to groom emerging health systems leaders and innovators who are effective in learning change and transforming care within the health ecosystem. This Fellowship is the product of a strong co-learning collaboration amongst CHI’s network partners.

This programme is puts the spotlight on CHI’s Singapore-based partners and our UK partners. Designed around the three stages of the CHI Innovation Cycle, the programme is practice-based and anchored on the participant’s project, while combining professional development, coaching and mentoring, peer and experiential learning, fostering international and local network, innovation projects and immersions into other innovation healthcare systems in Singapore and beyond.

Look out for the call to register later this year! Click [here](#) for more information on CHI Fellowship, and here for this year's [CHI Fellows](#).

For more information on our learning initiatives, you can email us at chi@ttsh.com.sg, visit www.chi.sg, or follow us on:

Facebook [@CentreForHealthcareInnovation](#)

LinkedIn [@CHI - Centre for Healthcare Innovation](#)

Instagram [@chinovationsg](#)
